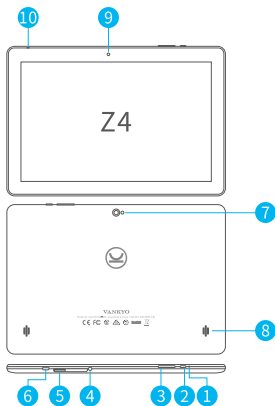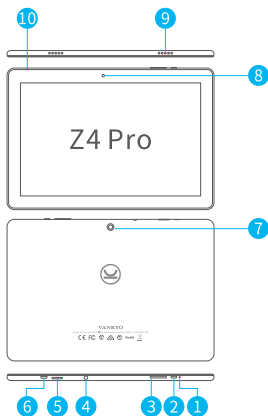# VANKYO

MATRIXPAD Z4/Z4 Pro

USER GUIDE

Please read the instructions throughly before using this product and keep it for future reference.

FUNCTION OVERVIEW

Z4

1. Reset
2. Power On/Off
3. Volume +/-
4. Headphone Jack
5. microSD Card Slot
6. Micro USB Port
7. Back Camera
8. Speaker
9. Front-facing Camera
10. Microphone

Z4 Pro

1. Reset
2. Power On/Off
3. Volume +/-
4. Headphone Jack
5. microSD Card Slot
6. Micro USB Port
7. Back Camera
8. Front-facing Camera
9. Speaker
10. Microphone

GETTING STARTED

Power On/Off

* Press and hold the power button for 2-3s to turn on your tablet. Select your language and set up your tablet following the start guide.

* Press and hold the power button for 2s, then release it. It will show **Power Off**, **Restart** and **Screenshot** on the screen. Tap **Power Off** to turn off the tablet.

* Press and hold the power button for 6~7s to do a forced shutdown when it's frozen.

Battery

A rechargeable Li-ion battery is installed in the tablet.
We suggest you drain the battery completely once a month if only use your tablet occasionally.
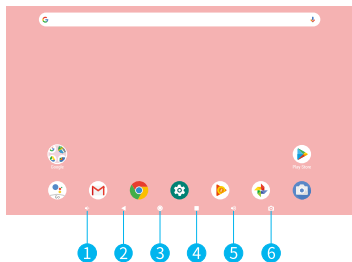DO NOT dispose of tablet in a fire.

Sleep Mode

Simply press the power button once to switch the tablet to the **Sleep Mode** when the tablet is **ON**; press again to wake it up.

Tip:
Go to **Settings** > **Display** > **Sleep** to set the time of entering the **Sleep Mode**.

HOME SCREEN

Icons on the Bottom Menu

1.Volume Down

2.Back

3.Home Screen

4.Recent Activities

5.Volume Up

6. Screenshot

Home Settings, Widgets and Wallpapers

Tap and hold the empty section of a Home screen, **Home Settings**, **Widgets** and **Wallpapers** will be displayed.

* Tap **Home Settings** to enable/disable **Add icon to Home screen**. This is applicable to the new Apps installed from **Play Store**. It also provides the shortcut to enable/disable the notification dots.
* Tap **Widgets**, touch and hold any application (e.g. Clock), then slide and add it to a Home screen. Remove it by sliding it to **X Remove**.
* Tap **Wallpapers** to change the current wallpaper of the tablet from the default wallpapers, Live Wallpapers or your photos.

SETTING BASICS

Quick Settings

Swipe down from the top of the screen to access **Quick Settings**.
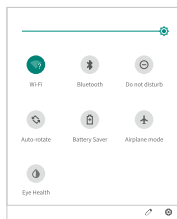
: **Wi-Fi.** Tap to connect/disconnect to a wireless network

: **Bluetooth.** Enable/disable the **Bluetooth** of the tablet

: **Do Not Disturb.** Block sound or vibration after enabling this function

: Turn on/off the **Auto-rotate** of the screen

: **Battery Saver.** Enable/disable the low power mode

: **Airplane Mode.** Turn on/off all the network connectivity

: **Eye Health.** Enable/disable the eye protection mode

Tap the ✎ icon to change the options in the **Quick Settings**. Long press each icon to enter the interface of its detailed settings.

More Settings

Swipe down from the top of the screen, then tap the ⚙ icon to enter the detailed setting interface. Or, tap the **Settings** App on the Home screen to enter.

🔍 Search settings

- **Network & internet**
  Wi-Fi, data usage, hotspot
- **Connected devices**
  Bluetooth
- **Apps & notifications**
  Permissions, default apps
- **Battery**
  49% - Should last until about 3:15 PM
- **Display**
  Wallpaper, sleep, font size
- **Sound**
  Volume, vibration, Do Not Disturb
- **Screenshot**
- **Storage**
  18% used - 26.12 GB free
- **Security & location**
  Screen lock
- **Accounts**
  No accounts added
- **Accessibility**
  Screen readers, display, interaction controls
- **Google**
  Services & preferences
- **System**
  Language, time, backup, updates
- **About tablet**
  Z4

Network & internet

* Connect to any working Wi-Fi
* Enable/disable the **Airplane Mode**
* Monitor the data usage
  and more

Connected devices

* Turn on/off Bluetooth
* Pair with Bluetooth devices and check the paired devices
* Check the received files from other devices via bluetooth connection
* Add and check printers
  and more

Apps & notifications
* Check the Apps recently opened
* Check all the Apps on the tablet
* Set the App permissions
* Uninstall the third-party Apps
* Adjust App notification settings
* Clear the cache of the Apps

Battery
* Display the remaining battery power as a percentage
* Enable/disable the **Battery Saver**
* Enable/disable **Battery percentage**
  and more

Display
* Adjust the screen brightness
* Adjust the font size and display size
* Set a screen saver
* Change the wallpaper
* Adjust the time of entering the **Sleep Mode**
  and more

Sound
* Set volume levels for media, alarms, and notifications
* Set preferences of **Do Not Disturb**
* Set the tones for notifications and alarms
* Turn on/off the sound for screen lock, charging and touch

Screenshot
* Set the delay time for a screenshot
* Switch on/off **Show the screenshot button in the statusbar**

Tips:
1. Press the volume down button and the power button together to capture a picture.
2. Switch on **Show the screenshot button in the statusbar**, then tap the icon on the
   bottom menu to capture a picture.

3. Press and hold the power button for 2s, then release it. It will show **Power Off**, **Restart** and **Screenshot** on the screen. Tap **Screenshot** to capture a screenshot.

Storage
* View and manage your storage space

Security & location
* Set screen lock pattern, e.g. password, PIN, Swipe etc.
* Enable/disable all the notifications while the screen is locked
* Turn on/off the location services for specific Apps
* Set to show/hide the password when input a password
  and more

Accounts
* Add and manage the user accounts on your tablet

Accessibility
* For vision and hearing impaired users, manage settings for **Screen readers, Display,** and more

Google
* Set the preferences for Google^{TM} related services

System
* Set Language
  Tap **Languages & input** > **Languages** > **+add a language** to add your language. After adding, hold and slide the ≡ to the top to change the language.
* Restore factory setting
  Tap **Advanced** > **Reset options** > **Erase all data (factory reset)** to restore the factory setting
* Set the date and time
* Turn on/off the **Backup to Google Drive**
* Check and update the Tablet's System
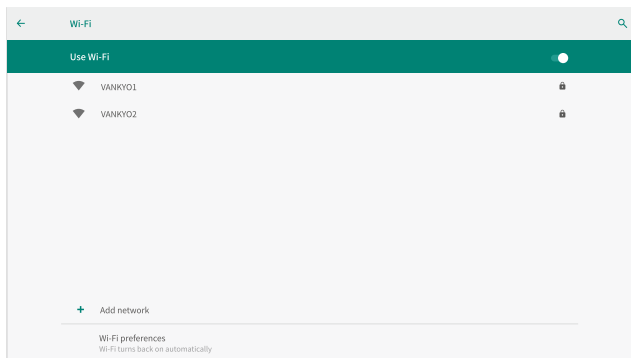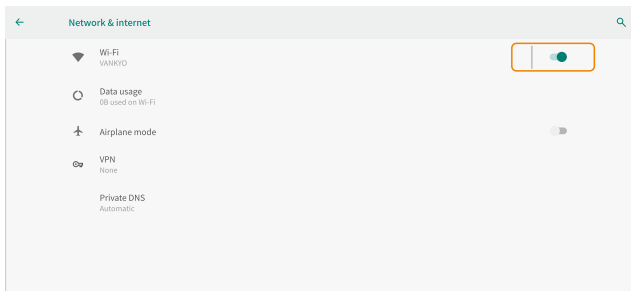
About tablet
* Check the detailed information about the tablet

NETWORK CONNECTION

Go to network settings from the **Settings** App or by long pressing the **Wi-Fi/Bluetooth** icon in **Quick Settings**.

Wi-Fi Connection

1. Tap **Network & internet** and turn on the **Wi-Fi**. All the Wi-Fi connections available will be listed;
2. Select your Wi-Fi and input the correct password.

Bluetooth Paring

Please turn on the **Bluetooth** on your tablet and your bluetooth device.

1. Tap **Connected devices**;
2. Tap **+Pair new device** to enter the scanning interface. Devices available will be
   displayed after a few seconds;
3. Tap the desired device to get a paring code and click **PAIR** on both devices. The
   automatic connection is applied to some devices.

APP MANAGEMENT

App Download and Installation

1. Tap and open **Play Store** on the Home screen;
2. Log into your google account, search and download the App you need.

App Management

Move the App

Tap and hold the App, then slide it to a desired screen.

Remove the App from the Home screen

Touch and hold the App, then slide to **X Remove** to remove it from your Home screen.

Uninstall the App

Touch and hold the App, then slide to the 🗑 **Uninstall** to uninstall the App.

Clear the Cache of the App

1. Go to **Settings** > **Apps & notifications**;
2. Select an App > **Storage** > CLEAR CACHE to clear the cache.

INTERNET NAVIGATION

Please make sure the tablet is connected to a working Wi-Fi network before navigating
the Internet.
You may use the pre-installed **Chrome** browser or use another browser downloaded
from **Play Store**.

MULTIMEDIA

Connecting to the Computer

1. Connect your tablet to the computer with a USB cable and go to **Quick Settings**;
2. Tap **Android Systems**. **Charging this device via USB** > **Tap for more options** > USB Preferences;
3. Select **File Transfer**;
4. Go to your computer and find your tablet **Z4/Z4 Pro** to transfer files between your tablet and computer.

Tip:
Select **No data transfer** to charge your tablet;
Select **PTP** to transfer photos between the devices.
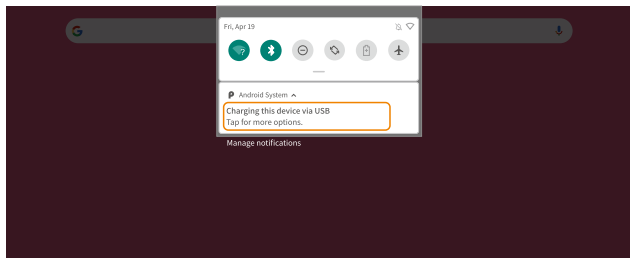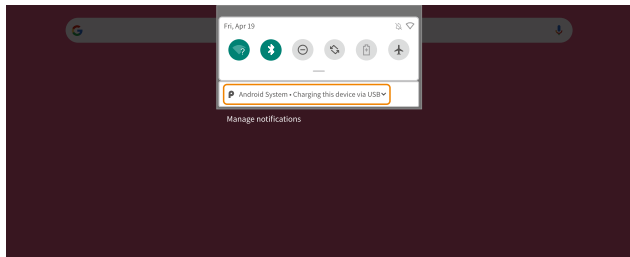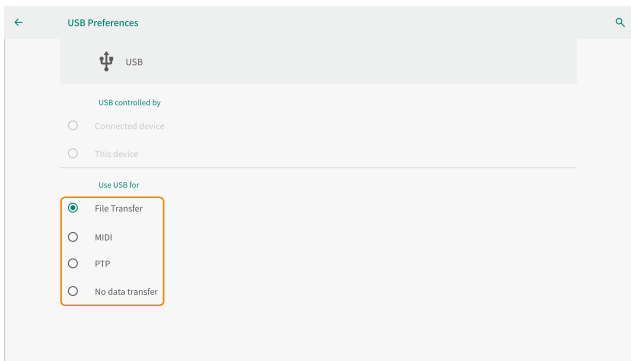
Connecting to an External Device

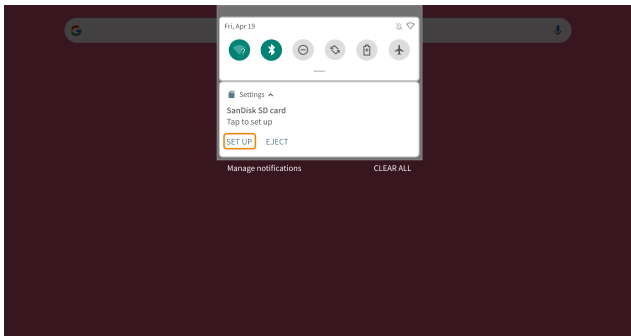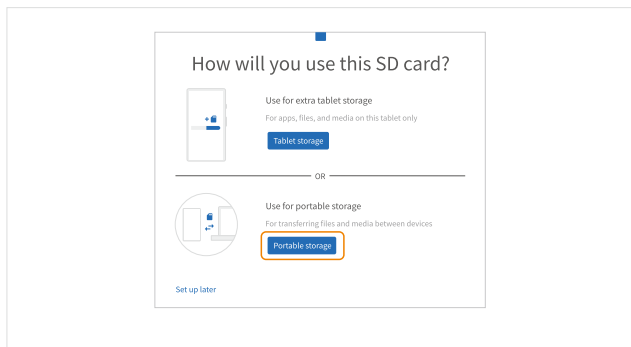1. Install a microSD card into the microSD card slot and go to Quick Settings;

2. Tap SET UP;

3. Set the microSD card as a portable storage by selecting Portable storage. Enter microSD Card storage to move files between the card and tablet.

How will you use this SD card?

Use for extra tablet storage

For apps, files, and media on this tablet only

Tablet storage

OR

Use for portable storage

For transferring files and media between devices

Portable storage

Set up later

SPECIFICATION

Size	10.1"	Connection	Wi-Fi
Chipset	RK3326	CPU	64-bit Quad-Core Cortex A35
GPU	Mali-G31	RAM	2GB
Display	IPS/1280*800	Storage	32GB(**Z4**)/64GB(**Z4 Pro**)
Front-facing Camera	2MP	Network	802.11b/g/n(Wi-Fi), BT4.0
Back Camera	8MP	Power Supply	DC 5V 2A
Battery	4500mAh	Touch	Multi-touch
Operating System	Android 9.0	Ports	Micro USB Port/ microSD Card Slot

TROUBLESHOOTING

Q1. The tablet doesn't power on.
  * Reboot your tablet after charging for more than 30 minutes;
  * Press the power button to check if the tablet is in the **Sleep Mode**;
  * Press and hold the power button for 6-7s to turn off the tablet, then reboot it;
  * Press the **Reset** button with a pin to reboot the tablet.

Q2. The tablet doesn't charge.
  * Make sure the USB cable is properly plugged into the charging port;
  * Try another compatible USB cable and adapter.

Q3. Error message occurs during the operation.
  * Uninstall the App with the error message, then download and install again;
  * Press the **Reset** button with a pin to reboot the tablet.

Q4. The tablet cannot be detected by the computer.
  * Make sure the tablet is powered on;
  * Try another USB cable;
  * Try another USB port on the computer;
  * Instead of **No Data Transfer**, choose **File Transfer** or **PTP** when connecting the
    tablet to the computer.

Q5. The tablet cannot connect to the Wi-Fi.
  * Make sure the **Wi-Fi** in your tablet is **ON**;
  * Make sure you input the correct password when connecting the Wi-Fi;
  * Restart the router;
  * Make sure there is no filter setting or device connection limitation in the setting of
    the router;
  * Forget the current Wi-Fi, reset the router and connect the Wi-Fi again.

Q6. The storage space of the tablet is not enough.
  * Delete the Apps you don't use;
  * Clear the cache of the Apps regularly;
  * Install a microSD card to expand the storage.

CUSTOMER SUPPORT

North America	support@ivankyo.com
United Kingdom	support.uk@ivankyo.com
Deutschland	support.de@ivankyo.com
France	support.fr@ivankyo.com
España	support.es@ivankyo.com
Italia	support.it@ivankyo.com
日本	support.jp@ivankyo.com